

Managers in Health Care

Description

Managers in this health care plan, organize, direct, control and evaluate the delivery of health care services, such as diagnosis and treatment, nursing and therapy. Work is done within institutions, and in other settings that provide health care services. They are employed in hospitals, medical clinics, nursing homes and other health care organizations.

Duties:

- Plan, organize, direct, control and evaluate the delivery of health care services within a department of a health care institution, or in other settings where health care services are provided
- Consult with boards of directors and senior managers to maintain and establish standards for the provision of health care services
- Develop evaluation systems to monitor the quality of health care given to patients
- Monitor the use of diagnostic services, in-patient beds and facilities to ensure effective use of resources
- Develop and implement plans for new programs, special projects, new material and equipment acquisitions and future staffing levels in their department or establishment
- Plan and control departmental or establishment budget
- Represent the department or establishment at meetings with government officials, the public, the media and other organizations
- Supervise health care supervisors and professionals
- Recruit health care staff of the department or establishment.

Other titles:

- Assistant director of nurses
- Chief dietitian
- Chief of obstetrics and gynecology
- Clinical services manager
- Director of surgery
- Therapeutic services director

(Government of Canada National Occupation Classification)

Skills

Problem solving	Leadership	Communication skills	Technology	Emotional stability
Empathy	Ability to work under pressure	Interpersonal skills	Collaboration	Numeracy

Education/Training Requirements

Ontario Secondary School Diploma (OSSD)

- Most university/college programs in Ontario require an OSSD or Mature Student Status

Post-secondary diploma/degree

- In departments such as surgery and clinical medicine, managers are typically required to have the education and training of a specialist physician;
 - Two to four years of full-time undergraduate university courses followed by three to four years in medical school.
- In other departments such as nursing and dietetics, managers are usually required to have the education and training of the medical professionals in that department

Certification

- Several years of experience in the relevant profession, including supervisory experience are usually required
- Certification in the relevant profession is required
 - Ex. certification by the College of Physicians and Surgeons of Ontario for managers in departments such as surgery and clinical medicine

Potential Earnings in Durham Region

The average and median wages and salaries for individuals employed as managers in health care are as follows. Place of Residence (POR) is defined as individuals who reside within the Durham Region. Place of Work (POW) is defined as individuals who are employed within the Durham Region.

Median Wages and Salaries (POW)	Average Wages and Salaries (POW)	Median Wages and Salaries (POR)	Average Wages and Salaries (POR)
\$87,280	\$88,741	\$80,126	\$81,255

Employment Prospects

Industry (NAICS)	Jobs in Durham Region (POW)	Durham Region Residents Employed (POR)
6220 Hospitals	150	225
6230 Nursing and residential care facilities	85	100

(Ministry of Advanced Education and Skills Development 2016 data in Durham Workforce Authority's 2017 Health & BioScience Sector Report)

Additional Resources

- The College of Physicians and Surgeons of Ontario: <https://www.cpsso.on.ca/>
- Ontario Medical Schools: <https://www.ouac.on.ca/omsas/omsas-schools/>